



## JOURNEY GROUP

Minutes of Meeting SIX: Thursday, 13<sup>th</sup> December 10:00am – 16:00, At the University of Strathclyde, Room 327, John Anderson Building, Cathedral Street, Glasgow G4 0LG

### Attendees:

Fiona Duncan	Chair: Independent Care Review
Adam Bennet	Co-chair: Health & Wellbeing Work Group
Beth Anne Logan	Co-chair: Best place in the World Work Group
Gerry McLaughlin	Co-chair: Health & Wellbeing Work Group
Jimmy Paul	Co-chair: Workforce Work Group
John Carnochan	Co-chair: Best place in the World Work Group
Laura Beveridge	Co-chair: Stop:Go; Test Pilot; Rocket Fuel Work Group
Lisa Muirhead	Co-chair: Components Work Group
Nancy Loucks	Co-chair: Justice and Care Work Group
Rosie Moore	Co-chair: Love Work Group
Sue Brookes	Co-chair: Workforce Work Group
Sylvia Douglas	Co-chair: Edges of Care Work Group

### Apologies:

Alan Baird	Co-chair: Stop:Go; Test Pilot; Rocket Fuel Work Group
Alastair Redpath	Co-chair: Stigma Work Group
Ashley Cameron	Co-chair: Justice and Care Work Group
Bruce Adamson	Co-chair: Rights Work Group
Denisha Killoh	Co-chair: Stigma Work Group
Ewan Aitken	Co-chair: Edges of Care Work Group
Joanna McCreadie	Co-chair: Love Work Group
Stuart Lindsay	Co-chair: Rights Work Group

### In attendance:

Carly Edgar	1000 Voices
Claire Stuart	Secretariat: Programme Manager
Denise Graham	Secretariat: Administrator
Hazel Crawford	Scottish Government sponsor team
June MacLeod	Secretariat: Communications
Liz Brabender	Secretariat: Secretariat Lead
Lynne O'Brien	Secretariat: Team Manager
Michelle Nairn	Secretariat: Head of Quality Assurance and Planning
Paul Sullivan	Secretariat: Participation, Policy and Influencing Manager
Rose McDonald	Secretariat: Administrator
Thomas Carlton	Secretariat: Practice Manager



**Notes of meeting:**

10:00-10:15am	<p><b>1. Welcome, apologies and getting ready for the day</b> Fiona opened the meeting, welcomed all to Journey Group Meeting SIX and thanked everyone for their ongoing commitment, energy and expertise. She noted apologies.</p>
10:15-11:15am	<p><b>2. Matters Arising</b></p> <ul style="list-style-type: none"> <li> Review of minute from <b>Meeting FIVE</b> – these were checked for accuracy and approved with no changes.</li> <li> <b>Review of matters arising log</b> <ul style="list-style-type: none"> <li>- Agreement that <b>The Journey</b> stage will last to December 2019.</li> <li>- The <b>risk register</b>, which is updated monthly, was reviewed. Risks identified by each Work Group will be incorporated into a combined risk register to include likelihood, impact and mitigating actions and this will be considered at the quarterly ‘pace and performance’ meetings.</li> <li>- The first <b>safe space</b> conversation is on the agenda</li> <li>- <b>Key communication messages</b> for co-chairs are in progress</li> <li>- The Care Review has a set of <b>values</b> and the impact of these will be considered at future meeting.</li> </ul> </li> </ul> <p>The new format of the matters arising log was agreed.</p> <ul style="list-style-type: none"> <li> <b>Chair’s report</b> – the following was noted:           <ul style="list-style-type: none"> <li>- <b>Secure Care Strategic Board</b> - plan is underway for the transition of the visioning aspect of this Board’s work to transfer to the Care Review from 2019.</li> <li>- <b>The Collective</b> – A meeting with WC?S and Life Changes Trust explored how The Collective (a group of around 40 Care Experienced people who have been brought together by Who Cares? Scotland with a purpose of pulling together intelligence, policy/lobbying, advocacy work etc. over the last 40 years) will link with the Care Review.</li> <li>- <b>Social Work Scotland (SWS)</b> – a positive meeting to agree six discrete areas of joint collaboration, which were discussed.</li> <li>- <b>Curious Collaborative</b> – the Journey group recognized the opportunity for the Care Review presented by working with a collective of funders.</li> <li>- <b>Communications</b> – it was recognised that the proactive public facing aspects of the Care Review are increasingly critical and agreed to appoint a dedicated co-chair with Jolene Campbell, a media specialist, agreeing to take this role on.</li> </ul> </li> <li> <b>Halfway report</b> – In September the Care Review was approximately halfway through and co-chairs considered the content of a report detailing progress, considering how its content might inform stakeholder communications.</li> </ul>
<b>wee break</b>	
11:30-12:30pm	<p><b>3. Co-chairs’ reflections on Work Group meetings*</b></p> <ul style="list-style-type: none"> <li> <b>Highlight Report</b> Co-chairs reflected on the content of the report, which is taken from the meetings of each of the Work Group(s). Suggestions were made on how to improve the report to ensure it capitalises on the opportunity at Journey Group meetings to learn from and connect to other Work Groups and align the overarching programme.</li> </ul>



The need for consistency in recording information and activities from the work plans was recognised. The discussions that followed focused on how co-chairs are engaging Work Group members collectively and individually with the merits of one-to-one meetings and making adapts to the draft agendas. The discretion of the co-chairs to lead their programme of work, and link it the Journey Group was reinforced with the caveat that it is critical that the Chair and appointed Secretariat lead need to be kept informed.

Co-chairs sought direction about Work Group members who are unable to attend any/many meetings. The Secretariat keeps a note of attendees for all Work Groups. It was acknowledged that there are a range of reasons for non-attendance alongside the need and opportunity to support participation in other ways to ensure inclusion, whilst checking that it does not affect the weighting of the Work Group and / or delivery. All agreed that it is critical to find an approach that works for their members. If participating on a Work Group is not the best option for an individual they will always be supported to take part in other routes that work for them to feed in to the Care Review and co-chairs will be supported by the Chair and the Secretariat to make that happen.

A discussion about the role of co-chairs as outlined in the Terms of Reference followed with appreciation that this had 'time out' built in should it be needed.

It was agreed that the Care Review would invite individuals with historical knowledge of the 'care system' to share what had worked in the past and how that learning could be applied for the future and this will be included in the plan.

**lunch break**

13:00-13:30pm

**4. The Journey Plan\***

 Update on 2019 programme as agreed at Meeting FIVE

The planner will be updated following every Journey Group Meeting to build a picture of events/activities to reflect the Journey over the calendar year.

 Exploring participation ideas across the year

The group was provided with an update about the Participation Hub and the support it will provide to Work Groups. A calendar of events is being developed with a large geographical spread to enable the Work Groups to hear answers to the questions they are posing. The Work Group questions can be broad as the role of the Participation Team is distil them into a conversation that will evolve as the year progresses. The Participation Team will remain focused on dynamic discussion to answer questions, gather data, identify and translate common themes and they will pull this together and report quarterly alongside an exception report that reflects the issues important to the voices being heard that are outside the questions being asked. There will continue to be participation targets to be met to ensure broad representation.

13:30-14:15pm

**5. Stakeholders**

 **Update and exercise**

Co-chairs reviewed the list of stakeholders that has been collated and included all the individuals/organisations that have been involved with the Care Review to highlight specific audiences they require to speak with as part of their work plan and indicated the purpose of this conversation to allow the Secretariat to coordinate.



14:15-15:00pm	<p><b>6. Statistical Framework</b></p> <p>An update of the programme of work was provided with the aspirations of the Care Review illustrated by an equity model highlighting the reality of differences. It was acknowledged that whilst there is ample data and Scotland ranks well in data collection, this data typically capture system information in silos and is not able to be combined effectively for analysis that can produce evidential-basis and therefore be utilised effectively. This was noted alongside the UK’s ranking in 6<sup>th</sup> place for digital readiness.</p> <p>The Care Review intends to utilise data and humanize data to build pictures of real lives that illustrate how a person feels and records their experience.</p>
15:15-15:45pm	<p><b>7. Safe spaces for complex issues</b></p> <p> <b>#1 – ‘care experience’</b></p> <p>Fiona reiterated that the Journey Group’s task of creating safe spaces for settling challenging issues was one of leadership and responsibility. As the issues requiring a ‘safe space’ are likely to be particularly complex and contentious with many different perspectives, the Care Review must be in a position to support a dialogue that respects differences in a manner which reflects of the Care Review values. The difficulty of this was acknowledged, as was the appreciation that this is an essential aspect of the programme of work. It was agreed that the Journey Group will be trained on how to resolve conflict.</p> <p>The process for creating a safe space for complex issues was agreed on – a. identification; b. surfacing; c. consulting; d. debating; e. concluding - acknowledging that issues may require multiple meetings to fully explore the wider implications.</p> <p>The discussion that followed demonstrated the difficulty of decoupling the (a-e) process and the use of definition was not achieved, with personal reflections on why the term ‘care experience’ is important, and how the external world and the Care Review use this as a descriptor.</p>
15:45-16:00	<p><b>8. Conclusions / any other business</b></p> <p>Workforce co-chairs asked the Journey Group to consider its name outlining the role of the workforce and the use of terms like ‘corporate parent’, residential ‘home’ etc. They noted that they would very much welcome the Journey Group’s thoughts and feedback.</p> <p>Fiona thanked everyone for another brilliant and thought-provoking meeting and drew it to a conclusion.</p>