



JOURNEY GROUP MEETING

Minute of Meeting FOURTEEN of EIGHTEEN

Held on Tuesday 27 August 2019 between 09:30-16:00 at Townhead Village Hall,
60 St Mungo Avenue, GLASGOW G4 0PL

Attendees:

Fiona Duncan	Chair: Independent Care Review
Adam Bennett	Co-chair: Health & Wellbeing Work Group
Alastair Redpath	Co-chair: Stigma Work Group
Beth Anne Logan	Co-chair: Best place in the World Work Group (left at 13.15)
Denisha Killoh	Co-chair: Stigma Work Group
Ewan Aitken	Co-chair: Edges of Care Work Group
Gerry McLaughlin	Co-chair: Health & Wellbeing Work Group
John Carnochan	Co-chair: Best Place in the World Co-chair Work Group
Jolene Campbell	Co-chair: Communications
Lisa Muirhead	Co-chair: Components Work Group
Nancy Loucks	Co-chair: Justice and Care Work Group
Rosie Moore	Co-chair: Love Work Group
Sylvia Douglas	Co-chair: Edges of Care Work Group
Vonnie Sandlan	Co-chair: Justice and Care Work Group (arrived at 13.30)

Apologies:

Alan Baird	Co-chair: Stop; Go; Test Pilot; Rocket Fuel Work Group
Bruce Adamson	Co-chair: Rights Work Group
Hazel Crawford	Scottish Government Sponsor Team
Jimmy Paul	Co-chair: Workforce Work Group
Joanna McCreadie	Co-chair: Love Work Group
Laura Beveridge	Co-chair: Stop; Go; Test Pilot; Rocket Fuel Work Group
Stuart Lindsay	Co-chair: Rights Work Group
Sue Brookes	Co-chair: Workforce Work Group

In attendance:

Carly Edgar	1000 Voices (left at 13.15)
Claire Stuart	Secretariat: Data and Evidence Lead
Fiona McFarlane	Secretariat: Policy Implementation Lead
Heather Coady	Secretariat: Head of Change
Lynne O'Brien	Secretariat: Team Manager
Michelle Nairn	Secretariat: Head of Quality Assurance and Planning
Paul Sullivan	Secretariat: Participation, Policy & Influencing Manager
Shirley Gordon	Secretariat: Administrator (Minute)
Stephen Carroll	Secretariat: Communications
Thomas Carlton	Secretariat: Practice Support Manager



Notes of Meeting:

09.30 - 09.35	<p>1. Welcome and apologies Fiona welcomed everyone to meeting number FOURTEEN and noted apologies.</p>
09.35 -10.05	<p>2. Minute and matters arising The minute of JG13 was approved and a shortened version would be prepared for the website (Shirley).</p> <p>Review of Matters Arising Log Co-chair Actions – The report was noted with the following highlighted:- <ul style="list-style-type: none"> 🏠 Actions completed – members and the team thanked 🏠 Actions to be discussed - substantive agenda items today. </p> <p>Secretariat and Chair actions – Update on all actions.</p> <p>Chair’s report Fiona provided a brief update on her activities since the last meeting and priorities for the coming months.</p> <p>Sponsor Team – Highlight Report In the absence of an attendee from the Scottish Government Sponsor Team, the report was noted.</p> <p>Fiona talked though the agenda for the day, and updated the Journey Group on the intention for archiving post Care Review.</p>
10.05 - 11.15	<p>3. Journey Stage - Voices Report #2 including:- <ul style="list-style-type: none"> 🏠 Feedback and learning from Roadshows / What has been heard – report and circulation / What next for Participation Hub </p> <p>The Journey Group was talked through the Journey stage Voice Report for Phase Two, noting it included all voices heard over the last three months with focused engagement on questions asked and concepts explored.</p> <p>The key differences between this and Phases One are:- <ul style="list-style-type: none"> 🏠 Revisiting and going deeper into specific questions; 🏠 Inclusion of new questions, as defined by each of the Work Groups; 🏠 ‘Testing out’ concepts and ideas from emerging thinking from Work Groups; </p> <p>As always the voices of lived experience of care are heard along families and carers, professionals and communities who impact on children and young people’s lives. Voices have been carefully analysed and themed to be presented in relation to Work Groups and topics - but no aspect should be read in isolation to ensure a comprehensive understanding of experience across multiple areas.</p> <p>As Phase Three, the final stage of Journey participation approaches, new opportunities and options would be offered to participants with a focus upon building an understanding of any consensus / divergence on the emerging Work Group conclusions and to gather feedback. Integral to Phase Three will be reconnecting with those who have shared their voice, providing an effective feedback loop to ensure meaningful and ethical participation, as well as meeting the expectations of people who have stated that they appreciate feedback.</p>



	<p>It was agreed that all September Work Group meetings would have a presentation and in advance, the summary report would be circulated to all Work Group members.</p> <p>It was noted that the peer review of the Care Review’s final conclusion will come to a later Journey Group meeting once it is clear what concepts are building and consensus emerging.</p>
wee break	
11.30 – 12.45	<p>4. Journey Stage - Work Groups updates... Co-chairs joining the dots including Highlight Report* and emerging issues Co-chairs worked together to share progress and discuss issues from the last round of meetings.</p>
12.45 – 13.15	<p>5. Journey Stage - Research 🔍 Identifying and information / data gaps and shoring these up... It was noted that there continue to be questions raised that require data to fully answer them however this information is not publicly available. Work has begun on a full compilation in the hope that it could be established:-</p> <ol style="list-style-type: none"> a. if the data is held (or not) in current information systems; b. whether the Care Review could access the data; and c. if data can be accessed without Freedom of Information (FOI). <p>The reasons for avoiding FOI were noted as: the importance to understand precise information in context, some of which required careful analysis and it was preferable to do this in a way that ensured the Care Review could access exactly the information needed and analyse it fully; and the plans in place to work with bodies to find the data to answer as many questions, keeping discussions open.</p> <p>The Journey Group considered questions that remain unanswered within the Work Groups and contributed to the list.</p> <p>It was agreed that if the JG considers any further questions, they should inform Claire asap and that Claire would make progress with the issues identified.</p>
lunch	
14.00 – 15.00	<p>6. Care Review – Conclusions Fiona outlined the timeframe for all the proposed outputs from the Care Review’s work and how these are fully aligned and integrated. The Journey Group had a detailed conversation about how to ensure full evidence-base whilst maintaining respect for voice and confidentiality, giving consideration to risk and the role of the Group over the coming months.</p>
wee break	
15:15 – 15:40	<p>7. Preparing the Ground The Journey Group talked about how best to ensure that the Care Review conclusions land.</p>
15.40 – 15.55	<p>8. Final months The monthly planners for the Journey Group, the Work Groups and the Secretariat Team were reviewed and considered.</p>
15.55 – 16.00	<p>8. Conclusions/Any Other Business Fiona summarised the actions, invited AOB, thanked all, and closed the meeting.</p>